

Human Relations Commission Minutes: June 13, 2017

Program for Keswick Theatre Staff

In the winter, Joanne had an incident with the Keswick Theatre when attempting to order tickets for her daughter (who uses a wheel chair), family members, and her daughter's caregiver. Joanne discovered that the theatre's policy for purchasing tickets for people who use wheel chairs is not in accordance with the ADA. The theatre immediately made the corrections that Joanne explained to them and she then told them that she serves on the Abington HRC and offered to do a program for them. The theatre's manager was very excited to have this program.

Shelley and Joanne facilitated the program for the staff and volunteers who work with the public at shows. Amy, John, and Rosemary, the HRC's new members observed and were able to offer critiques of the program so that we can build on and improve it. The program was extremely well received and the participants asked a lot of questions and offered a lot of comments. This is something that we can offer to them in the future as they experience turn over in the staff and have new people who should have this training.